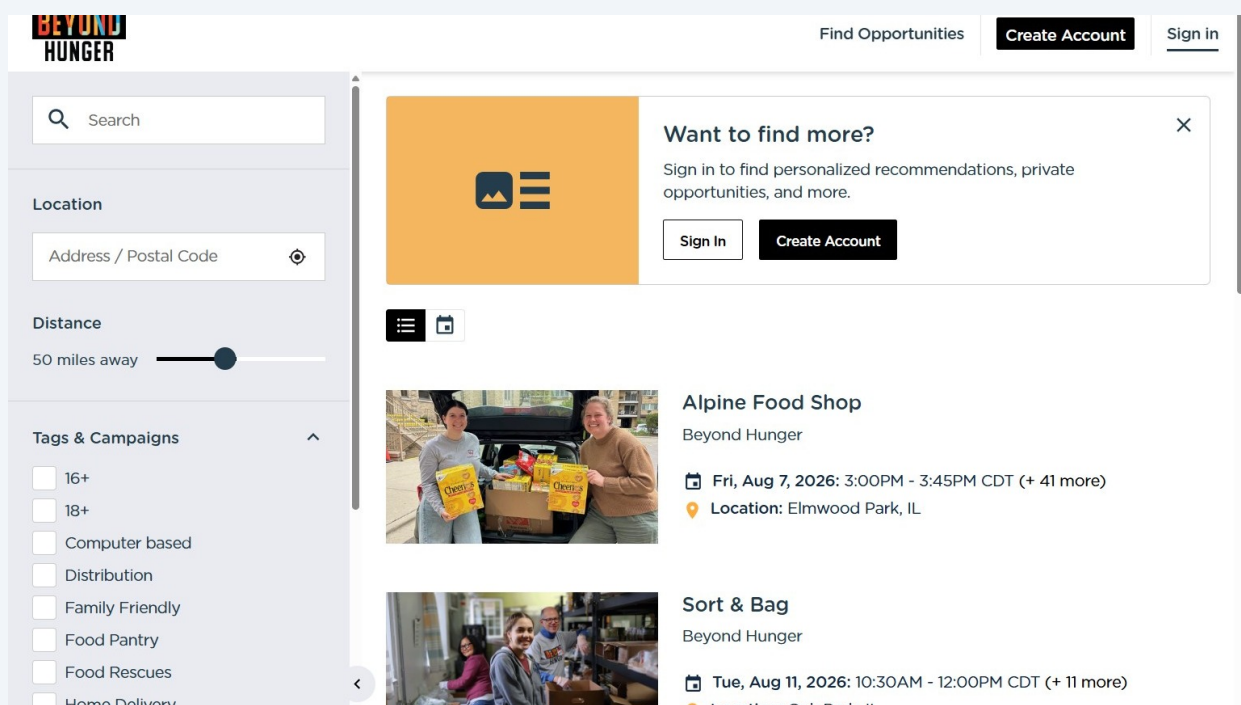


Sign into Golden Account: Manage Account Settings and View Upcoming Opportunities

Learn how to navigate your user account to update personal details, change security settings, and review your completed opportunities. This guide provides a clear walkthrough for managing your profile information and privacy preferences effectively.

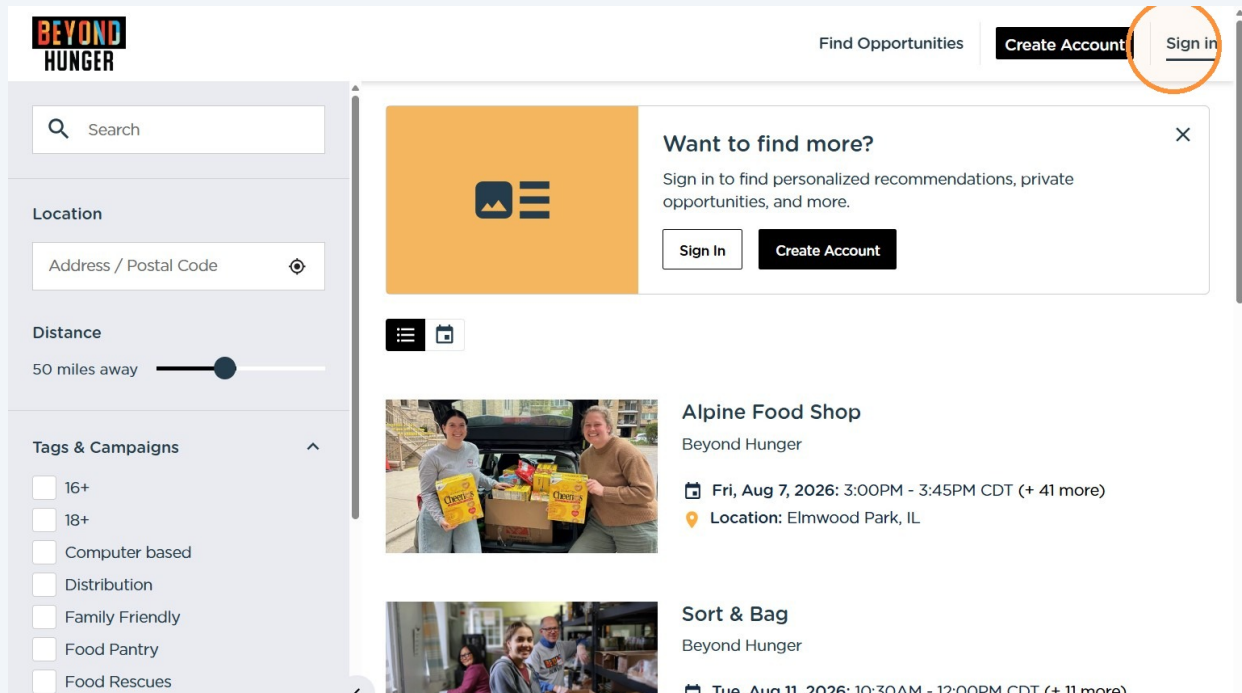
1

Navigate to <https://volunteer.gobeyondhunger.org/>

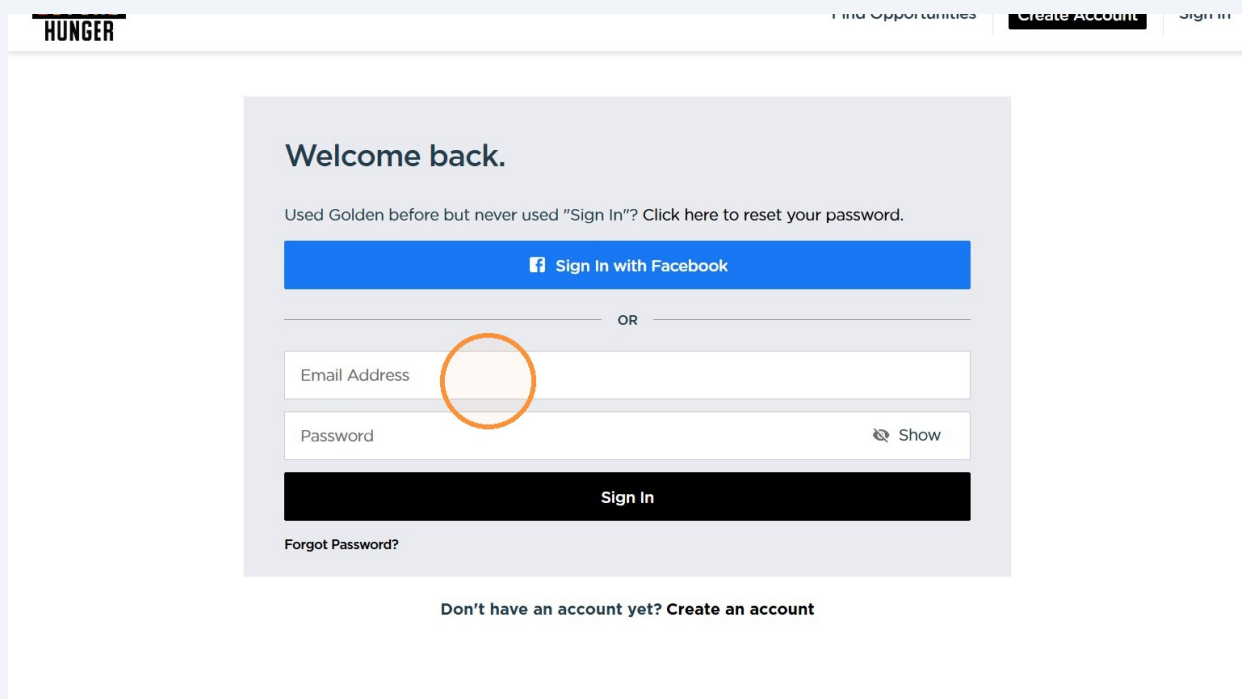


2 Click "Sign in".

Note: Only do this if you have already claimed your account.



3 Type your email address and password then click "Sign in".



4 Click on your name on the top right to navigate to opportunities.

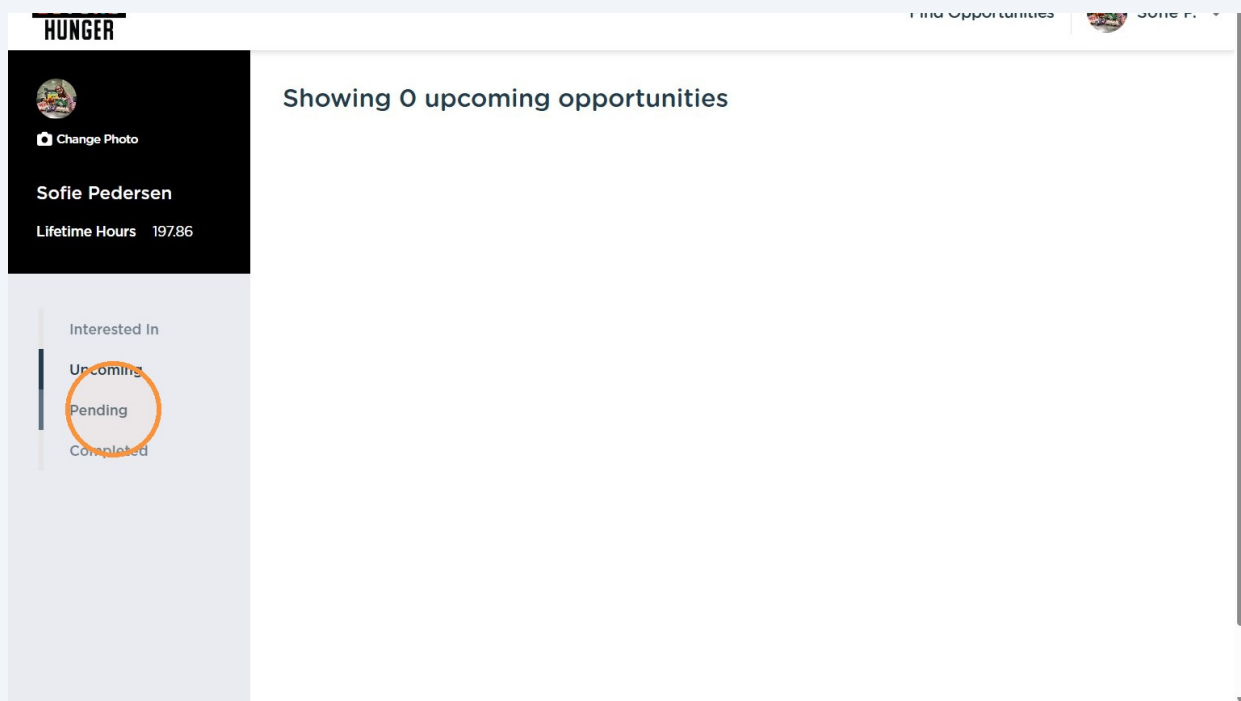
The screenshot shows the Beyond Hunger website interface. On the left is a sidebar with filters: a search bar, a location dropdown set to '60618, US', a distance slider set to '50 miles away', and a 'Tags & Campaigns' section with checkboxes for '16+', '18+', 'Computer based', 'Distribution', 'Family Friendly', 'Food Pantry', and 'Food Rescues'. The main content area displays three opportunities, each with a photo and details: 'Alpine Food Shop' (Fri, Aug 7, 2026: 3:00PM - 3:45PM CDT, 6 miles away), 'Sort & Bag' (Tue, Aug 11, 2026: 10:30AM - 12:00PM CDT, 6 miles away), and 'Home Delivery: Produce Bagging' (Wed, Aug 12, 2026: 10:00AM - 11:30AM CDT). In the top right corner, the text 'Find Opportunities' is visible next to a user profile icon labeled 'Sofie P.' which is circled in orange.

5 Click "My Opportunities"

This screenshot is similar to the previous one, showing the Beyond Hunger website. The user profile icon 'Sofie P.' in the top right is circled in orange, and a dropdown menu is open, highlighting the 'My Opportunities' option. The dropdown menu also includes 'Account', 'Teams', and 'Sign out'. The main content area and sidebar filters remain the same as in the previous screenshot.

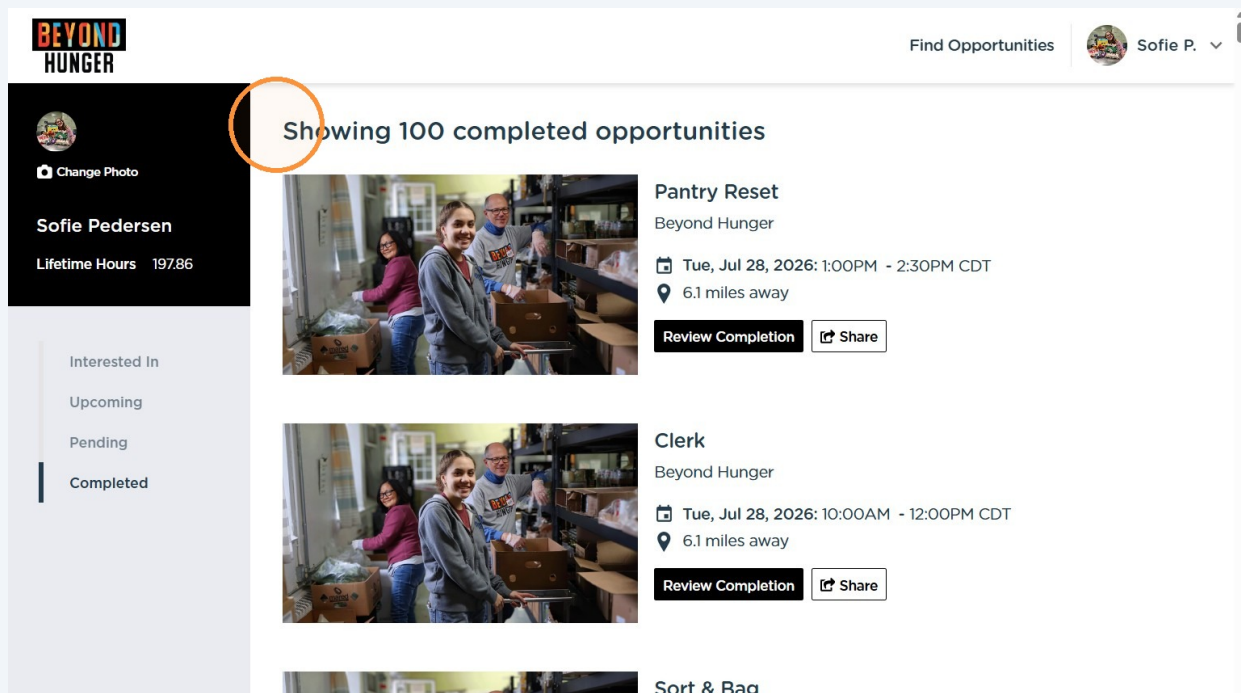
6

You can navigate between interested in, upcoming, pending, and completed opportunities.



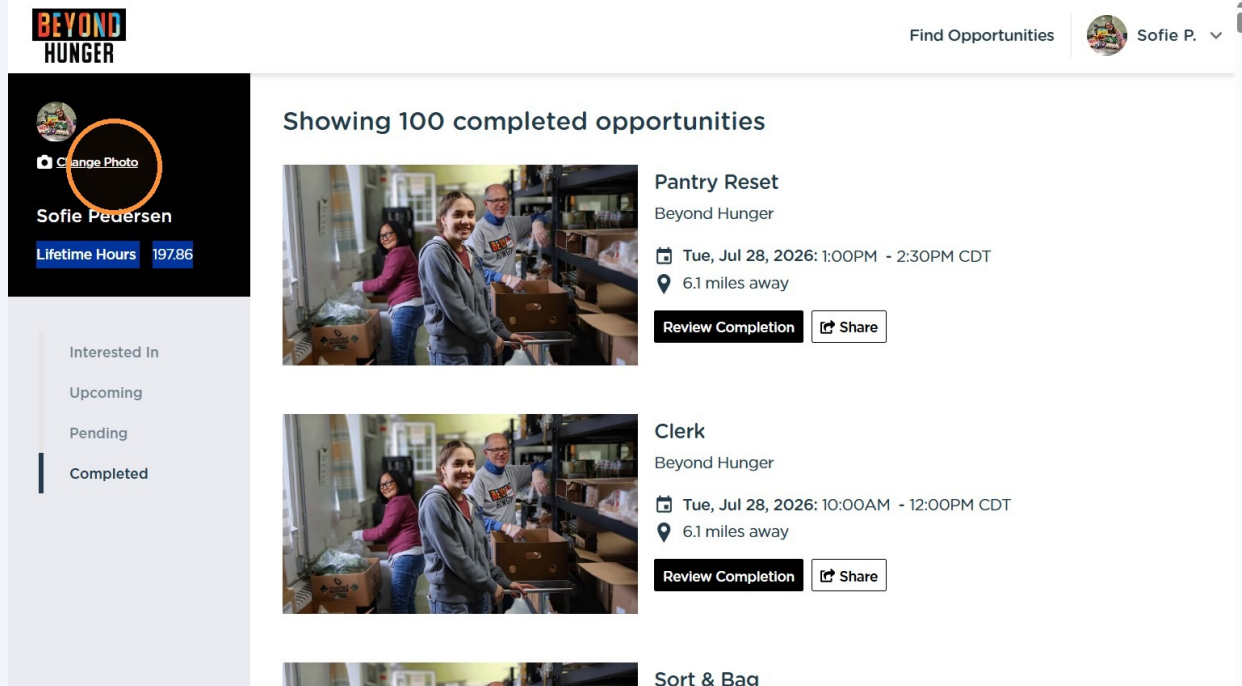
7

When you navigate to "Completed" you can review your volunteer history.



8

Optional: Volunteers may upload a profile picture to their Golden account. Click "Change Photo" on the left hand side and upload a photo of yourself!



BEYOND HUNGER Find Opportunities  Sofie P. ▾

 **Change Photo**

Sofie Pedersen

Lifetime Hours 197.86

- Interested in
- Upcoming
- Pending
- Completed**

Showing 100 completed opportunities



Pantry Reset
Beyond Hunger

Tue, Jul 28, 2026: 1:00PM - 2:30PM CDT
6.1 miles away

[Review Completion](#) [Share](#)



Clerk
Beyond Hunger

Tue, Jul 28, 2026: 10:00AM - 12:00PM CDT
6.1 miles away

[Review Completion](#) [Share](#)

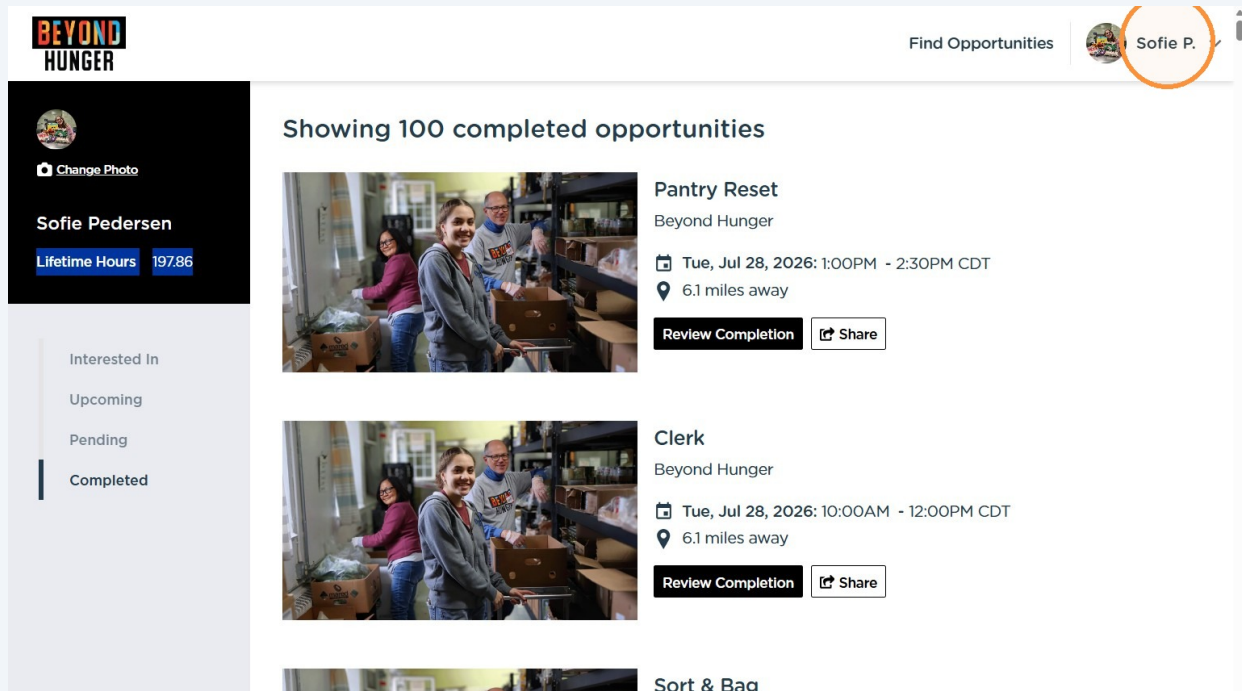


Sort & Bag

9

You will also notice volunteers can view their total "Lifetime Hours" underneath their profile picture.

When using the mobile app, you can also download a PDF with your volunteer hours (for specific dates).



BEYOND HUNGER Find Opportunities  Sofie P. ▾

 **Change Photo**

Sofie Pedersen

Lifetime Hours 197.86

- Interested in
- Upcoming
- Pending
- Completed**

Showing 100 completed opportunities



Pantry Reset
Beyond Hunger

Tue, Jul 28, 2026: 1:00PM - 2:30PM CDT
6.1 miles away

[Review Completion](#) [Share](#)



Clerk
Beyond Hunger

Tue, Jul 28, 2026: 10:00AM - 12:00PM CDT
6.1 miles away

[Review Completion](#) [Share](#)



Sort & Bag

10 To update your personal information: Click on your name and Click "Account".

The screenshot shows the Beyond Hunger user profile for Sofie Pedersen. The page header includes the Beyond Hunger logo, a 'Find Opportunities' button, and the user's name 'Sofie P.' with a dropdown arrow. The left sidebar contains a profile card with a 'Change Photo' button, the user's name 'Sofie Pedersen', and 'Lifetime Hours 197.86'. Below the card are filters for 'Interested In', 'Upcoming', 'Pending', and 'Completed'. The main content area is titled 'Showing 100 completed opportunities' and lists three activities: 'Pantry Reset', 'Clerk', and 'Sort & Bag'. Each activity includes a photo, the organization 'Beyond Hunger', the date and time, the distance '6.1 miles away', and buttons for 'Review Completion' and 'Share'. On the right, a 'My Opportunities' dropdown menu is open, with 'Account' highlighted by an orange circle. Other options in the menu are 'Teams' and 'Sign out'.

11 You may change your personal information here.

The screenshot shows the 'Profile' page for Sofie Pedersen. The page header is identical to the previous screenshot. The left sidebar now shows the 'Account' section selected, with sub-links for 'Personal Information', 'Credentials', 'Privacy Settings', and 'Settings'. The main content area is titled 'Profile' and includes a toggle switch for 'Allow organizations to suggest edits'. Below this are input fields for 'First Name' (containing 'Sofie'), 'Middle name (Optional)' (containing 'R.'), and 'Last Name' (containing 'Pedersen'). There are also fields for 'Pronouns' (containing 'She/Her'), 'Email' (containing 'pedersensofie8@gmail.com'), 'Phone number' (containing '7082676343'), and 'Phone country' (a dropdown menu set to 'United States'). At the bottom, there is a checkbox for receiving automated text messages, with a note: 'By checking this box, you agree to receive recurring automated text messages from Beyond Hunger about your volunteer opportunities, such as signup confirmations and event updates. Message frequency varies. Message and data rates may apply. Reply HELP for help or STOP to unsubscribe. Optin is not required.' The 'First Name' field is highlighted with an orange circle.

12 For example: you may update your gender.

The screenshot shows the 'BEYOND HUNGER' profile page for 'Sofie Pedersen'. The left sidebar contains a 'Change Photo' button, the user's name, 'Lifetime Hours 197.86', and a menu with 'Account', 'Personal Information', 'Credentials', 'Privacy Settings', and 'Settings'. The main content area is titled 'Additional Information' and contains the question 'What is your gender?'. Below this question are five radio button options: 'Female', 'Male' (which is selected and circled in orange), 'Nonbinary / third gender', 'Self describe' (with an adjacent text input field), and 'Prefer not to disclose'. At the bottom of the main content area, the 'Emergency Contact' section is partially visible.

13 Remember to click "Save Changes" at the bottom of the page when you are done updating your profile.

This screenshot shows the same profile page as the previous one, but scrolled down to the bottom of the 'Additional Information' section. It displays a list of six radio button options for ethnicity: 'Native Hawaiian and Other Pacific Islander', 'American Indian or Alaskan Native AND White', 'Asian AND White', 'Black/African American AND White', 'American Indian/Alaskan Native AND Black/African American', and 'Other/Multiracial'. Below these is the question 'Do you identify as Hispanic? (Optional)' with two radio button options: 'Yes, I Identify as Hispanic' and 'No, I do not identify as Hispanic' (which is selected). At the bottom right of the page, a black 'Save Changes' button is circled in orange.

14

In "Privacy Settings" you can manage who has access to your profile. All accounts are set to "Private".

HUNGER

Find Opportunities

Sofie P. ▾

Privacy Settings

When your activity involves others, the more restrictive privacy setting of the two parties will be honored. This includes users who restrict their privacy settings and private opportunities. Learn more about our Privacy Policy or Karats and Drawings.

Default Privacy Setting
Select your default privacy setting for all future activity. You can also change it for each individual activity.

☒ **Private**
Nobody (except opportunity organizers) can see activities that earn you Karats, and you aren't eligible to enter Drawings.

☐ **Friends**
Activities that earn you Karats are visible to your Friends on Golden and their Friends. You're eligible to enter Drawings.

☐ **Public**
Everyone on Golden can see your activity. You're eligible to enter Drawings.

Save Setting

15

In the "Settings" section, you may update your search area for local opportunities.

BEYOND HUNGER

Find Opportunities

Sofie P. ▾

Settings

"Find Opportunities" Location ⓘ

We will use this location as a default when searching for location-based Opportunities. You may edit your preference at any time.

Country **Zip/Postal Code**

United States ▼ 60618

Save Changes

Change Password

Current Password

16

In the "Settings" section, you may also change your password. Click the "Current Password" field, fill out each section, and click "Change Password".

The screenshot displays the user interface for the 'BEYOND HUNGER' platform. On the left, a dark sidebar contains the user's profile information: a profile picture, the name 'Sofie Pedersen', and 'Lifetime Hours 152.86'. Below this is a menu with options: 'Account', 'Personal Information', 'Credentials', 'Privacy Settings', and 'Settings' (which is highlighted). The main content area is titled 'Change Password' and features three input fields: 'Current Password', 'Password', and 'Confirm Password'. An orange circle highlights the 'Current Password' field. At the top right of the main area, there is a 'Find Opportunities' link and a user dropdown menu showing 'Sofie P.' with a checkmark. A 'Save Changes' button is located at the top right of the main area. At the bottom of the main area, there are two buttons: 'Delete Account' on the left and 'Change Password' on the right.