



Supplemental
Nutrition
Assistance
Program

Don't Lose Your SNAP Benefits!

You must take action to extend SNAP benefits that expire at the end of October 2020.

If you receive a renewal notice from the IL Department of Human Services (DHS) in September, you must submit documents to continue receiving benefits in November. **Your benefits may be canceled if you do not submit a renewal.**

HOW DO I SUBMIT A RENEWAL?

- Complete and sign renewal form (received with renewal notice)
- Submit required documents listed in the renewal form
- Fax to the DHS Central Scanning Unit at 844-736-3563
- You can also renew online at [ABE.illinois.gov](https://www.abe.illinois.gov) by using/creating a Manage My Case account

WHAT IF I MISS THE OCTOBER DEADLINE IN MY RENEWAL NOTICE?

If you miss the deadline, you can still continue your benefits, but you should take action as soon as possible:

- If you submit the renewal form and documents before the end of October, you will receive full November benefits, though they may be delayed
- If you submit the renewal form and documents in November, you will receive partial month benefits for November
- If you don't take action before the end of November, you will have to reapply for SNAP and you will not receive benefits for November

HOW DO I KNOW IF I NEED TO RENEW?

If you are due for renewal, you should receive a letter in September. If you did not receive a renewal form but you think you might be due to renew, you can create a Manage My Case account on [ABE.illinois.gov](https://www.abe.illinois.gov) and check online or call the IL Department of Human Services at **800-843-6154**.



**GREATER
CHICAGO**
- FOOD -
DEPOSITORY.

If you are a resident of Cook County, call the Greater Chicago Food Depository's Benefits Outreach Team for further assistance at

773-843-5416